**How do you reset the password for the master user in CALYPSO?**



**ZEISS Software Support**

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1. Open the file C:\Users\Public\Documents\Zeiss\CALYPSO\config\values with Notepad.
2. Press Ctrl+F to search for the text *#pwd*.
3. You will find text *#pwd -> 'xxxxx'*
4. Delete the characters between the apostrophes so that it looks like *#pwd -> ''*
5. Save and close the file. Now there will be no password for the master user.