

Quick Licensing Procedure for Zeiss License Activation Utility Licensing

This guide walks you through using the Zeiss License Activation Utility to license Zeiss software.

Preparation

Prior to licensing Calypso, GearPro, Colin3D, or any other software that uses this licensing system, you need to confirm you have the latest version of the Zeiss License Activation Utility.

This can be found at our Software Download Portal at <https://portal.zeiss.com>

Once you have the latest Zeiss License Activation Utility, confirm you have an entitlement file or an entitlement ID.

You can get an updated entitlement via the Portal if you have an active Software Maintenance Agreement. Navigate the Portal to your License Manager page, then License Update, then expand everything, then request an update. The update will be sent via email, and it may take some time to be delivered.

If your seats do not show there, please contact Zeiss and we can get you added to the Portal as a contact for your organization so you can download the latest entitlements for your seats.

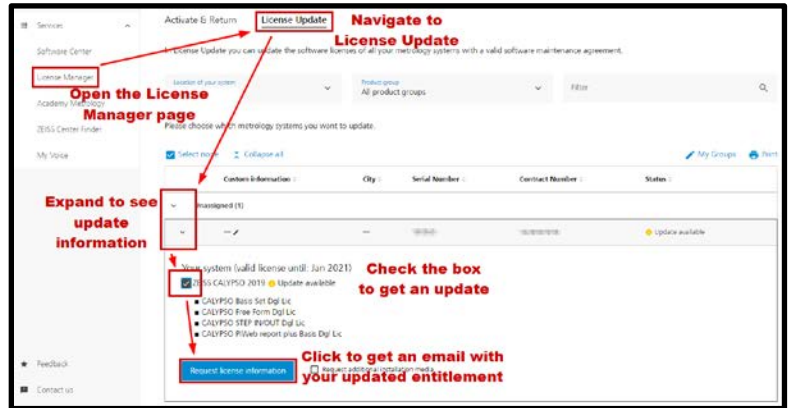
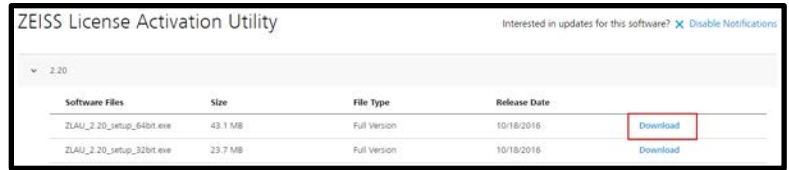
Once you have your entitlement file, open the file and confirm the licensing type. It should be either PC Bonded or Dongle, indicated by the last information on the Product line. There should not be a mix of different types – this example image has a mix of types, but yours should not have this kind of mix.

Licensing

Start the Zeiss License Activation Utility.

- Click on **Manage Licenses**.
- Click on **Activate a License** (default).
- Choose either **PC is Connected to the Internet** (default) or **No Internet Connection is Available**.
- Click Next.

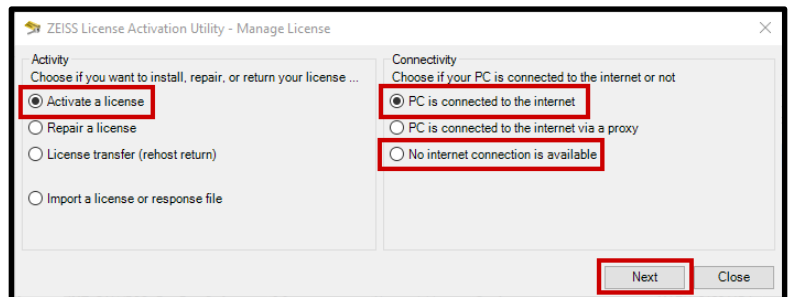
Once you are in the licensing screen, you will have to enter some information. Continue to the next page for assistance with this information.



Entitlement ID: **123456-567890** ← ID used for licensing

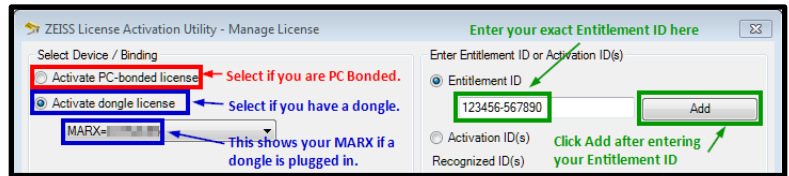
Carl Zeiss grants the right to activate the following product(s):

Activation ID	Product	Version	Material Number	Order Number	Count
	SMA Rel CALYPSO CNC Basis PC Lic	8.2	000008600220802000	1126756859	1
	SMA Rel CALYPSO PCM PC Lic	8.2	000008600220802301	1126756859	1
	SMA Rel CALYPSO Curve Dgl Lic	8.2	000008600210802300	1126756859	1
	SMA Rel CALYPSO CNC Basis Dgl Lic	8.2	000008600210802000	1126756859	1



Licensing Continued

- If you are PC Bonded, the default option for Select Device/Binding is correct.
- If you are Dongle, **change the button to Dongle**.
- Enter your full Entitlement ID in the Entitlement ID field. Click **Add** to the right once your Entitlement ID is entered.
- If you are connected to the internet, your list of available licenses will now populate.
 - If you are connected to the internet but get the error “unable to resolve entitlement ID”, the Zeiss License Activation Utility could not connect to our servers. Please go back one step and choose “no internet connection is available”, then go through the process as if you are not connected to the internet if you get this error.
- If you selected “no internet connection is available”, your list of IDs will show as “not available”. This is normal, because it can’t gather information from our licensing server.
- Click OK.
- If you are connected to the internet, it will now license directly from our servers.
- If you are not connected to the internet, it will prompt you to save an activation_request.xml file. Save this and continue to the next section.



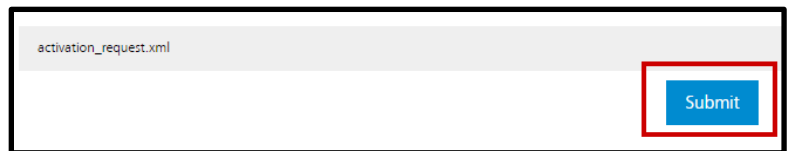
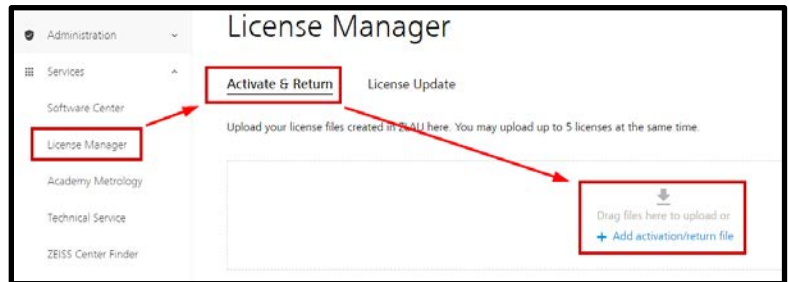
Licensing Without an Internet Connection

At this point, you should have a file named activation_request.xml saved to your computer.

On the Software Download Portal, there is a License Manager area. Go there, select “Activate & Return”, then either drag that activation_request.xml file to the page, or click the link to upload a file.

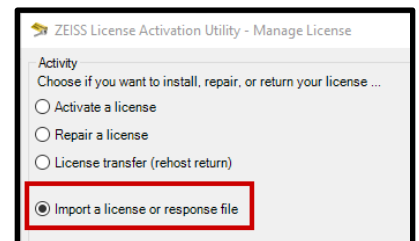
Once you have uploaded a file, it will verify this is a correctly formatted activation request file. After it does, you will get an option to submit the file for licensing. Click the blue Submit button, and it will generate you a license file based on your activation request.

Your license will show immediately beneath the upload area, in the History space. Click the Download button to download your license file.



If your file has any issues, such as being a PC Bonded file when you have a Dongle based seat, you will get an error in the upper right of the Portal. Please contact Zeiss if you get an error. We can help diagnose it and resolve the issue.

Now that you have your license file, you need to import it into the Zeiss License Activation Utility. You can do so from the Manage Licenses screen, by selecting Import a License Or Response File, then clicking Next.



Your license is now imported, and your updated software will function.